

Children's Home Network's Privacy Policy Statement

Revised 1/19/18

This privacy statement applies to Children's Home Network and its fundraising organization. Children's Home Network respects the privacy of our visitors and donors.

This site collects information such as the visitor's domain name, site traffic patterns and server usage statistics. This information is used to improve the performance and content of our Web pages and to personalize content and layout of our pages for individual visitors and donors.

We do not collect and store your email address unless you choose to communicate with us in one of several ways:

- You contact us directly via email.
- You provide your email address to us via phone, mail, electronic form or paper sign-up sheet.
- You opt out of future messaging after receiving an email message.

We do not sell, share or rent our email lists to third-party organizations. We do share this information with service providers we have retained to perform services on our behalf, but we do not authorize these service providers to use or disclose the information except as necessary to perform services on our behalf or to comply with legal requirements.

Third-party personally identifiable information you provide for memorial or honor donations will not be shared.

We may occasionally conduct voluntary surveys on this site. Personally identifiable information collected in these surveys will not be shared. Aggregate results may be shared for analysis by third parties but we do not authorize these service providers to use or disclose the information except as necessary to perform services on our behalf or to comply with legal requirements. The aggregate data cannot be used to identify individuals.

We may ask you to provide information in a few circumstances. When you donate online or offline, register or purchase items from childrenshomenetwork.org, we will need personal information, such as name, address, telephone number, email address, and credit card number, so that we can process your donation or order, notify you of order status or provide a receipt.

We do not rent, share or sell your personal information to outside marketers. We may share personal information with our internal marketing personnel, but we do not authorize this personnel to use or disclose the information except as necessary to perform services on our behalf or comply with the law. We might use the information you provide to share information about services or events you have requested or to inform you of items that might be of interest.



Pixels, Cookies and Other Technology

We use cookies to store visitors' preferences, alert visitors to new areas of the site, customize Web page content based on visitor interests and record past activity in order to provide better service. Cookies are small text files that do not damage a visitor's system or files. Most browsers will allow a user to accept or deny cookies. If a visitor rejects our cookies, they may still use our site.

Children's Home Network, or those acting on our behalf, uses pixel tags or pixels a small piece of code that can be embedded inside and outside our network of websites. Web pages may contain an electronic file called a web beacon that allows a web site to count users who have visited specific content or sites or to access certain pixels. These allow Children's Home Network to personalize your experience when you visit Children's Home Network web sites and those that may precede or follow the childrenshomenetwork.org domain. This file and technology enables us to target relevant content or information to enhance your user experience. Most browsers will allow a user to accept or deny these pixels, or cookies. If a visitor rejects our cookies, they may still use our site.

Security

We care about the security of your transactions and apply industry-standard practices and technologies to safeguard your credit card information. We also employ other best practice security protocols to protect your personally identifiable information from unauthorized access by users inside and outside the organization. Security best practices include encrypting all web traffic, testing for security vulnerabilities and correcting all critical and/or high vulnerabilities, and securing Children's Home Network websites with Web Application Firewalls and Intrusion Protection Systems.

Links to Third-Party Websites

This site contains links to other sites that are owned or operated by others ("third-party websites"). We are not responsible for the privacy and security practices of sites not owned by Children's Home Network. We encourage our visitors to be aware of when they leave our site and to read the privacy statement of any site that collects personally identifiable data.

Changes to our Privacy Statement

Any changes to our privacy policy will be posted on this site. Any changes will become effective when posted unless indicated otherwise.

Contact Us

Children's Home Network will discontinue contact with any person upon oral or written request. Write: Children's Home Network, Attn: Development 10909 Memorial Highway, Tampa FL 33615, by phone at (813) 855-4435, or by email nyoung@childrenshomenetwork.org



The quickest means of unsubscribing from electronic communications is through email or by using the unsubscribe function on the e-newsletter you are receiving.

If you have any questions about Children's Home Network, or our privacy protections, please contact us at:

Children's Home Network

Atten: Development Department 10909 Memorial Highway Tampa, FL 33615 (813) 855-4435 fmassaro@childrenshomenetwork.org

To protect your privacy and security, we may take certain steps to verify your identity before granting access to your information or making corrections. Callers will be asked specific questions, including full name, address, phone number and if applicable credit card numbers and/or expiration date, in order to verify their identity and protect the privacy of our visitors and donors.